



Problem Resolution Report

NORTHROP GRUMMAN

NG/CoSD-001

Date: May 19, 2006

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to provide Resource Unit Pricing for Video Teleconferencing Bridging Services.

Resolution:

A Resource Unit will be added to the Agreement providing for Video Teleconferencing Bridging Services. The Resource Unit Pricing shall be \$0.99 per minute per conference point.

Video Teleconferencing equipment shall connect to the network via End User Data Jacks.

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, THE Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: _____

Name: _____

Title: _____

Date: _____

Richard A. Corsi
Richard A. Corsi
Contract Manager
8/18/06

NORTHROP GRUMMAN INFORMATION
TECHNOLOGY, INC.

By: _____

Name: _____

Title: _____

Date: _____

Randolph Parbst
RANDOLPH PARBST
MGR, CONTRACTS
8/18/2006